

SAIL

SENIORS ABUSE & INFORMATION LINE

- **604 437-1940** Metro Vancouver
 - **1 866 437-1940** Toll Free
- 8am - 8pm, Daily**
(Except holidays)

Language Interpretation (by request):

9am - 4pm, Monday - Friday

TTY (home device required):

604 428-3359 or 1 855 306-1443

9am - 4pm, Monday - Friday

All calls to SAIL are confidential.



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SENIORS ABUSE & INFORMATION LINE (SAIL)

SAIL is a safe place for older adults, and those who care about them, to talk to someone about situations where they feel they are being abused or mistreated, or to receive information about elder abuse prevention.

VICTIM SERVICE PROGRAM

Provides information, support and referrals to people aged 50+ who are victims of abuse, including family and sexual violence.

LEGAL PROGRAMS

Provide legal advice, advocacy and representation to people aged 55+ who are not able to access legal help due to low income or other barriers on legal issues involving:

- Housing
- Debt
- Abuse/Neglect
- Guardianship/Capacity
- Government Benefits
- Financial Exploitation
- Discrimination

TTY (home device required):

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TTY available

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