

Tips

Keep the ID you carry with you to a minimum. It's not necessary to carry every credit card or your social insurance and birth certificate with you every time you go out.

Photocopy your ID and keep the photocopies in a safe place, with contact numbers. This helps with reporting loss or theft and applying for replacements.

If you suspect that someone is using your ID, call Canada's two national **credit bureaus**. Ask for a free copy of your credit report and review it for any suspicious activity. You may also want to inquire about having your credit file flagged to indicate that your personal information is at risk and may be vulnerable to fraud.

Contact information:

Equifax: 1-800-465-7166

TransUnion for all provinces except

Quebec: 1-800-663-9980

Residents in Quebec: 1-877-713-3393

This information was prepared by **BCCEAS** from tips available from Service Canada.

Membership Application

Yes, I would like to become a BC CEAS member:

- Corporate/Group, annual membership fee \$75
- Non Profit/Senior's Group, annual membership fee \$50
- Individual, annual membership fee \$40
- Senior, annual membership fee \$20

Name or contact (for corporate/group membership) _____

Address: _____ City: _____ Postal Code: _____

B.C. Centre for Elder Advocacy Support (BC CEAS) 411 Dunsmuir Street, Vancouver, BC V6B 1X4
Phone: 604-437-1940 or toll free 1-866-437-1940, fax: 604-437-1929, e-mail: info@bcceas.ca, web: www.bcceas.ca

BC CEAS is a registered charitable organization. Donations are tax deductible.

IDENTITY THEFT

Now What Do I Do?



**411 Dunsmuir Street. 3rd floor
Vancouver, BC V6B 1X4
Phone: 604-437-1940
Toll free: 1-866-437-1940
Fax: 604-437-1929
Web: www.bcceas.ca**

Contact your bank or financial institutions and report missing cheques, bank or credit cards.

Contact your local police through their non-emergency number and report your loss (look in the front page of the local phone book). Ask for the case reference number, and the officer's name and telephone number.

Cancel other credit cards. Immediately notify the credit department of any retail companies of which you hold a credit card.

Replace your BC driver's license. Call B.C. Driver Licensing Enquiries 1-800-950-1498, check the web at www.icbc.com or go to your local Driver Licensing Service Centre (look in the phone book under ICBC – Driver Licensing Service Centres). You will need one piece of primary identification (such as a birth certificate or citizenship card) and one piece of secondary identification (such as a passport or bank card). The replacement fee is \$17.*

Replace your BC birth certificate. Call or go to the local BC Vital Statistics Agency (Vancouver 604-660-2937; Victoria number 250-952-2681) office or a Government Agent's office (look in the blue pages of your phone book). Check the web at www.vs.gov.bc.ca. You will need to fill out an application form and provide details of your birth. The fee is \$27. *

Replace your citizenship card. Call Citizenship and Immigration Canada Call Centre at 1-888-242-2100 or check the web at www.cic.gc.ca. You will need to fill out an application form and provide two pieces of identification (for example a driver's license or provincial medical card) one of which contains your photo, and two signed citizenship photos, done according to the instructions in the application guide. The fee is \$75. *

Replace your BC CareCard, i.e. your medical card. Call the Medical Services Plan in Vancouver 604-683-7151 or in other areas of BC (toll free) 1-800-663-7100, or see the web at www.health.gov.bc.ca. You will need your personal health number and to fill out the CareCard Replacement Form available on the web or from the office. The fee is \$20 to replace one individual's card.*

Replace your passport. As soon as your passport has been lost or stolen, you are required to report the circumstances of the loss or theft to the local police and to Passport Canada at 1-800-567-6868. To replace a lost or stolen passport, you will need to fill out an application form, obtain a declaration from a guarantor, provide two passport photos, provide proof of citizenship, such as your birth certificate, and provide one document to establish your identity, such as your driver's license. The fee is \$87. *

Replace your social insurance number card. If you suspect someone is using your SIN, report the loss or theft to the police and to Service Canada by calling 1-800-206-7218, select Option '3'. To replace your card, you will need to fill out the application form (on the web or from a local Service Canada office listed in the blue pages or at www.servicecanada.gc.ca). You will also need the original of a primary document such as a birth certificate or a Canadian citizenship certificate, and perhaps a secondary identity document to establish your legal name, such as a marriage certificate. The fee is \$10.00.*

* As of June, 2007.